

Congress of the United States

Washington, DC 20515

September 25, 2023

Mr. Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza Southwest
Washington, DC 20260

Dear Postmaster General DeJoy,

We write regarding the apparent payroll system error that resulted in an estimated 53,000 rural letter carriers missing their September 1 paycheck. This is a significant error, and these hard-working carriers have still not received back pay nearly three weeks later. This situation is unacceptable. We demand immediate back pay for the impacted workers, as well as a full accounting of the error.

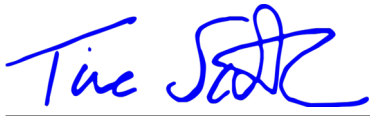
Rural letter carriers – including carrier assistants – are essential workers whose services are critical to small towns and rural places in Minnesota and around the country. As you know, these carriers deliver medications to veterans, bills to seniors, and support businesses large and small, all for relatively modest pay. Like a lot of American families, many rural letter carriers can't afford a missed paycheck. We understand that USPS offered affected employees the option to receive a salary advance in the form of a money order at 65 percent of gross pay. However, that is an insufficient proposal that fails to address the scope of these employees' needs, and does not demonstrate a commitment to getting these workers the pay they earned.

The Postal Service cannot function without its employees, and there must be accountability for this disregard for rural letter carriers. Given the urgency of this matter, we ask that you please respond to the following questions no later than September 30, 2023:

1. Do you commit to paying all affected employees in full by October 1, 2023?
 - a. If not, by what date will USPS pay all affected employees in full?
2. How many USPS employees were impacted by this payroll system error?
3. What types of employees were impacted by this payroll system error?
4. What caused this payroll system error?
5. What steps have been taken to prevent such an error in the future?
6. How has USPS communicated with affected employees about this error?

Thank you for your attention to this matter.

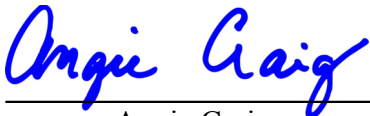
Sincerely,



Tina Smith
United States Senator



Amy Klobuchar
United States Senator



Angie Craig
Member of Congress