

**RRECS DISPUTES: The Rural Route Evaluation Dispute Process will be used to address disputes where the assigned carrier has identified potential errors. Local management and the carrier should discuss and work together to submit the necessary documentation needed to resolve the issue. Listed on the following pages are some common issues being disputed and the recommended documentation needed at the very minimum that should accompany the dispute. Please remember that each item being disputed should be on its own dispute form along with the necessary documentation. The dispute and the documentation will be sent to the Manager of Labor Relations at the district level by the Postmaster and to the NRLCA District Representative. Only clear legible copies should be provided to both parties. Pictures are unacceptable. Hard copy is requested.**

**Rural Route Dispute Process Issues and Documentation**  
**ALL Disputes Must Include a 4241a, 4241m and LTM Data Page**

**Mini Mail Survey Dispute Categories**

<b>Issue Disputed</b>	<b>Documentation Needed</b>
PARS Labels	MMS Summary Page; Carrier documentation from MMS
Random Letters	MMS Summary Page; Daily Volume Worksheet; Carrier documentation from MMS
Random Flats	MMS Summary Page; Daily Volume Worksheet; Carrier documentation from MMS
Miscellaneous Time	MMS Summary Page; Daily Volume Worksheet; Miscellaneous Time Worksheet; Carrier documentation with explanation of EXACTLY what is missing.
Walking Distance	Route Walking Distance Sheet; RMSS Walking Distance Report for current MMS; Carrier documentation with explanation of EXACTLY what is missing. (All distances were to be measured JOINTLY)

**4241-A Dispute Category**

<b>Issue Disputed</b>	<b>Documentation Needed</b>
Route Length	EMA routes must request an official route remeasurement if mileage is different than recorded mileage in LTM. Carrier and manager must jointly review the LTM to determine the discrepancy.
Box Count (curb or centralized)	DPM/LTM Summary Page; Edit Book Summary Page
Random Letters – Office Time	MMS Summary Page; Any Carrier Documentation
Random Flats – Office Time	MMS Summary Page; Any Carrier Documentation
WSS Letters – Office Time	MDD Scan Report for previous 52 weeks; Any Carrier Documentation
WSS Flats – Office Time	MDD Scan Report for previous 52 weeks; Any Carrier Documentation
BH Letters – Office Time	MDD Scan Report for previous 52 weeks; Any Carrier Documentation
DPS Letters – Office Time	Office Walk Worksheet; EOR or RADAR Report; Any Carrier Documentation multiple runs.
DPS Flats – Office Time	OBSOLETE
CR Flats – Office Time	RADAR Report; Any Carrier Documentation
Pull Down – Office Time	Based on 52-week volume of all mail that receives a casing credit, number of deliveries and bundle type.

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Parcels – Office Time	Any Carrier Documentation. Currently there is no 52-week report that can be requested to verify parcel volumes.
Acct Mail/Signature Items – Office Time	Any Carrier Documentation of accountables
Carrier Pick Up Forms – Office Time	MDD scan report for the current 52-week evaluation period; Any Carrier Documentation
CODs Custom Dues – Office Time	MDD scan report for the current 52-week evaluation period; Any Carrier Documentation
Postage Dues – Office Time	MDD scan report for the current 52-week evaluation period; Any Carrier Documentation
Mark Ups – Office Time	Based on 52-week volumes
3982 PARS Labels – Office Time	MMS Summary Sheet
Office Walk	Office Walk Worksheet
Load Time	MDD Scan Report for the current 52-week evaluation period.
Daily Activities – Office Time	MMS Summary Sheet
Collection Compartments	DPM Dismount Worksheet/LTM Summary Page
Daily Dismounts	DPM Dismount Worksheet/LTM Summary Sheet
Daily Dismount Distance	DPM Dismount Worksheet/LTM Summary Sheet
Blue Collection Box	LTM Data Page
Service Inter Unit	LTM Data Page
Drive	Calculated using Drive Speed Matrix and mapped data. If mapping is correct, then the calculation is correct.
Service -Route	Calculated through mapping data and daily carrier input on the MDD. Again, if mapping is correct and the carrier has completed the proper scans the calculation is correct.
Walk - Route	MDD scan report for 52-week evaluation period
TCP	LTM Data page
Fuel	LTM Data Page
Drive Speed	If mapping is correct, then calculation is correct
Route Coverage	There currently is no report available to calculate this.
USPS Vehicle Used	4241-A
Verify Mail	Calculated from 52-week flat and letter volume. There is currently no one report to verify accuracy.
Reload	Calculated from 52-week total volume. There is currently no report to verify accuracy
Reg & Cert Accepted - Street	Any Carrier Documentation
MO Applications - Street	Any Carrier Documentation
Contact Rural Reach	MDD Scan Report for the current 52-week evaluation period

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Stamp Stock	MDD Scan Report for the current 52-week evaluation period
Activity Scans - Street	MDD Scan Report for the current 52-week evaluation period
Parcels – Additional Trips	MDD Scan Report for the current 52-week evaluation period
Accountable Mail/Signature Items - Street	MDD Scan Report for the current 52-week evaluation period; Carrier’s 52-week log
Carrier Pick Ups - Street	MDD Scan Report for the current 52-week evaluation period
CODs Custom Dues - Street	Any Carrier Documentation
Postage Dues	MDD Scan Report for the current 52-week evaluation period; Any Carrier Documentation
Express Deviation - Street	MDD Scan Report for the current 52-week evaluation period; Any Carrier Documentation
Miscellaneous Time - Street	MDD Scan Report for the current 52-week evaluation period; Any Carrier Documentation